# Current System Overview

Working Paper 1 provides a brief overview of the Bullhead Area Transit System (BATS), the city governance structure, and a summary of existing services. This paper provides a baseline understanding of the transit system as it currently exists in 2021.

## History of the Transit System

BATS is a transit system operated by Bullhead City. Demand-response service began in December 2000. A "demand-response system" is one where passenger trips are generated by calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick the passengers up and transports them to their destinations. Vehicles do not travel on a fixed route or schedule. Due to increasing demand, BATS expanded service in 2003 by adding two fixed routes, the Blue and Red lines. Fixed routes operate on a pre-determined route and schedule. By fiscal year 2004, BATS provided nearly 92,500 trips.

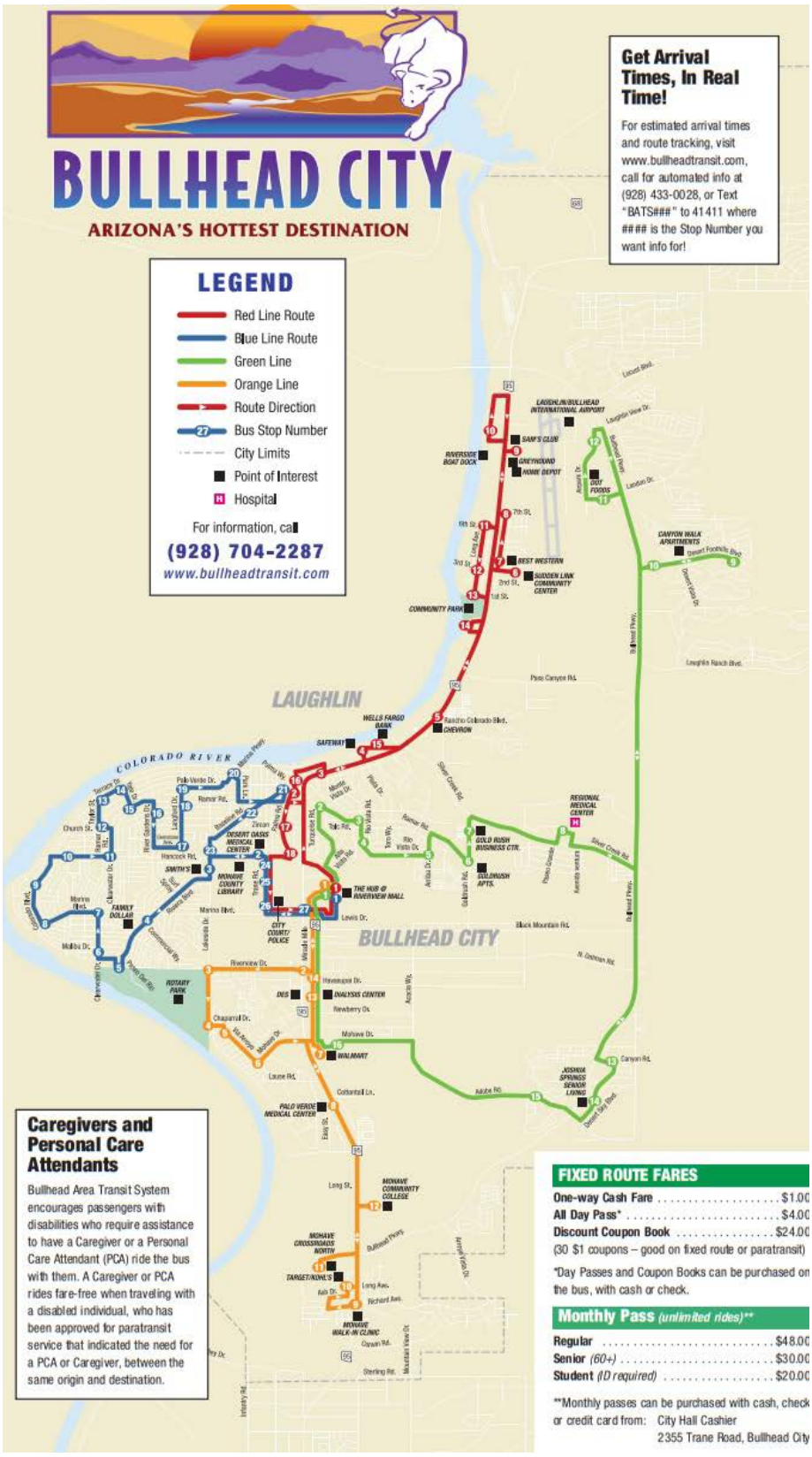
Ridership grew steadily through fiscal year 2009, when over 181,000 transit trips were provided. The Green line was added in June 2009. In 2010, transit funding was reduced due to the loss of state funds from the Local Transit Assistance Funding (LTAF II). Bullhead City reduced service hours which resulted in a significant drop in ridership.

**The Hub transfer center at Riverview shopping**

By 2013, the BATS fixed route service provided more than 156,000 trips by the Red, Blue and Green lines. Ridership peaked in 2016, carrying 169,366 passengers. From 2017 to 2019, ridership declined to 147,272 riders in 2019. Impacts of the corona virus pandemic significantly reduced travel and transit use within Bullhead City in 2020 and 2021 when ridership dropped to 101,667 and 88,148, respectively. However, ridership is slowly returning. A positive sign is that the Red Line ridership in 2021 was greater than ridership in 2022.

In 2018, the Red line was split into a north and south line, adding the Orange route. In 2020, the Hub transfer center was relocated from the location in the City Square shopping center to the Riverview Shopping Center. The Hub provides bus stops and amenities for the four fixed routes and an additional bus stop for future regional connections to the Hub. A map of the Bullhead Area Transit System is shown in Figure 1.

**Figure 1 - Bullhead Area Transit System Map**



## Fleet and Facilities

The BATS system utilizes a fleet of nine (9) buses for its fixed-route and paratransit service, six (6) Dodge Caravans for supervisors and employees, and four (4) golf carts used to move materials and people between the administration office, fleet storage location, and employee drop-off locations.

**RED LINE: NORTH from BULLHEAD CITY**

| Bus Stop | Location | Monday thru Friday First Bus | Monday thru Friday Hourly Service | Monday thru Friday Last Bus | Saturday First Bus | Saturday Hourly Service | Saturday Last Bus |
|---|---|---|---|---|---|---|---|
| 1 | The Hub @ Riverview Mall | 6:00 | :00 | 6:00 | 8:00 | :00 | 2:00 |
| 2 | Salvation Army (Palma Rd.) | 6:05 | :05 | 6:05 | 8:05 | :05 | 2:05 |
| 3 | El Palacio (Club House Dr.) | 6:07 | :07 | 6:07 | 8:07 | :07 | 2:07 |
| 4 | Safeway | 6:10 | :10 | 6:10 | 8:10 | :10 | 2:10 |
| 5 | Rancho Colorado Blvd. | 6:13 | :13 | 6:13 | 8:13 | :13 | 2:13 |
| 6 | Suddenlink Community Ctr. | 6:22 | :22 | 6:22 | 8:22 | :22 | 2:22 |
| 7 | Third Street/Lee Ave. | 6:23 | :23 | 6:23 | 8:23 | :23 | 2:23 |
| 8 | Seventh Street | 6:25 | :25 | 6:25 | 8:25 | :25 | 2:25 |
| 9 | Home Depot/Sam's Club | 6:27 | :27 | 6:27 | 8:27 | :27 | 2:27 |
| 10 | Boat Dock | 6:30 | :30 | 6:30 | 8:30 | :30 | 2:30 |
| 11 | Sixth Street | 6:32 | :32 | 6:32 | 8:32 | :32 | 2:32 |
| 12 | Third Street/Moser | 6:34 | :34 | 6:34 | 8:34 | :34 | 2:34 |
| 13 | First Street | 6:36 | :36 | 6:36 | 8:36 | :36 | 2:36 |
| 14 | Community Park/ Chamber of Commerce | 6:37 | :37 | 6:37 | 8:37 | :37 | 2:37 |
| 15 | Wells Fargo | 6:41 | :41 | 6:41 | 8:41 | :41 | 2:41 |
| 4 | Safeway | 6:43 | :43 | 6:43 | 8:43 | :43 | 2:43 |
| 16 | Palma Way | 6:45 | :45 | 6:45 | 8:45 | :45 | 2:45 |
| 17 | Zircon Ave./Palma Rd. | 6:46 | :46 | 6:46 | 8:46 | :46 | 2:46 |
| 18 | Little Caesars | 6:47 | :47 | 6:47 | 8:47 | :47 | 2:47 |
| 1 | The Hub @ Riverview Mall | 6:53 | :53 | 6:53 | 8:53 | :53 | 2:53 |

**ORANGE LINE: SOUTH from BULLHEAD CITY**

| Bus Stop | Location | Monday thru Friday First Bus | Monday thru Friday Hourly Service | Monday thru Friday Last Bus | Saturday First Bus | Saturday Hourly Service | Saturday Last Bus |
|---|---|---|---|---|---|---|---|
| 1 | The Hub @ Riverview Mall | 6:00 | :00 | 6:00 | 8:00 | :00 | 2:00 |
| 2 | Riverview/Miracle Mile | 6:02 | :02 | 6:02 | 8:02 | :02 | 2:02 |
| 3 | Balboa/Lakeside | 6:05 | :05 | 6:05 | 8:05 | :05 | 2:05 |
| 4 | Lakeside/Chaparral | 6:05 | :05 | 6:05 | 8:05 | :05 | 2:05 |
| 5 | Via Arroyo/Passeo Redondo | 6:06 | :06 | 6:06 | 8:06 | :06 | 2:06 |
| 6 | Via Arroyo/Mohave Dr. | 6:07 | :07 | 6:07 | 8:07 | :07 | 2:07 |
| 7 | Walmart | 6:12 | :12 | 6:12 | 8:12 | :12 | 2:12 |
| 8 | Palo Verde Medical Center | 6:14 | :14 | 6:14 | 8:14 | :14 | 2:14 |
| 9 | Richardo/95 | 6:19 | :19 | 6:19 | 8:19 | :19 | 2:19 |
| 10 | Target @ Ash Ave. | 6:22 | :22 | 6:22 | 8:22 | :22 | 2:22 |
| 11 | Mohave Crossroads North | 6:24 | :24 | 6:24 | 8:24 | :24 | 2:24 |
| 12 | Mohave Community College | 6:40 | :40 | 6:40 | 8:40 | :40 | 2:40 |
| 7 | Walmart | 6:47 | :47 | 6:47 | 8:47 | :47 | 2:47 |
| 13 | Miracle Mile/Grandview | 6:48 | :48 | 6:48 | 8:48 | :48 | 2:48 |
| 14 | Riverview/Miracle Mile | 6:49 | :49 | 6:49 | 8:49 | :49 | 2:49 |
| 1 | The Hub @ Riverview Mall | 6:51 | :51 | 6:51 | 8:51 | :51 | 2:51 |

**BLUE LINE: WEST BULLHEAD CITY**

| Bus Stop | Location | Monday thru Friday First Bus | Monday thru Friday Hourly Service | Monday thru Friday Last Bus | Saturday First Bus | Saturday Hourly Service | Saturday Last Bus |
|---|---|---|---|---|---|---|---|
| 1 | The Hub @ Riverview Mall | 6:00 | :00 | 6:00 | 8:00 | :00 | 2:00 |
| 2 | Desert Oasis Medical Center | 6:04 | :04 | 6:04 | 8:04 | :04 | 2:04 |
| 3 | Smith's on Lakeside | 6:06 | :06 | 6:06 | 8:06 | :06 | 2:06 |
| 4 | Commercial Way | 6:08 | :08 | 6:08 | 8:08 | :08 | 2:08 |
| 5 | Paseo Del Rio/Riverview (Rotary Park) | 6:09 | :09 | 6:09 | 8:09 | :09 | 2:09 |
| 6 | Malibu/Clearwater | 6:11 | :11 | 6:11 | 8:11 | :11 | 2:11 |
| 7 | Clearwater/Marina | 6:12 | :12 | 6:12 | 8:12 | :12 | 2:12 |
| 8 | Marina/Colorado Blvd. | 6:13 | :13 | 6:13 | 8:13 | :13 | 2:13 |
| 9 | Colorado/Riverwood | 6:14 | :14 | 6:14 | 8:14 | :14 | 2:14 |
| 10 | Rio Grande Road/Hancock | 6:15 | :15 | 6:15 | 8:15 | :15 | 2:15 |
| 11 | Ramar/Karen Way | 6:17 | :17 | 6:17 | 8:17 | :17 | 2:17 |
| 12 | Church/Taylor | 6:17 | :17 | 6:17 | 8:17 | :17 | 2:17 |
| 13 | Taylor/Terrace | 6:18 | :18 | 6:18 | 8:18 | :18 | 2:18 |
| 14 | Yale/Stahlman | 6:19 | :19 | 6:19 | 8:19 | :19 | 2:19 |
| 15 | Ramar/Yale | 6:20 | :20 | 6:20 | 8:20 | :20 | 2:20 |
| 16 | River Gardens/Holly | 6:21 | :21 | 6:21 | 8:21 | :21 | 2:21 |
| 17 | Megatoppers | 6:23 | :23 | 6:23 | 8:23 | :23 | 2:23 |
| 18 | Citrus/Langford | 6:24 | :24 | 6:24 | 8:24 | :24 | 2:24 |
| 19 | Palo Verde/Langford | 6:25 | :25 | 6:25 | 8:25 | :25 | 2:25 |
| 20 | Marina Parkway/Joshua Lane | 6:27 | :27 | 6:27 | 8:27 | :27 | 2:27 |
| 21 | Palma Way | 6:30 | :30 | 6:30 | 8:30 | :30 | 2:30 |
| 22 | ChurchWay/Baseline | 6:32 | :32 | 6:32 | 8:32 | :32 | 2:32 |
| 23 | Lakeside Plaza | 6:33 | :33 | 6:33 | 8:33 | :33 | 2:33 |
| 24 | Trane Rd. / Hancock Rd. | 6:35 | :35 | 6:35 | 8:35 | :35 | 2:35 |
| 25 | Ken Forvargue | 6:35 | :35 | 6:35 | 8:35 | :35 | 2:35 |
| 26 | City Hall | 6:49 | :49 | 6:49 | 8:49 | :49 | 2:49 |
| 27 | Miracle Mile/Marina (Planet Fitness) | 6:51 | :51 | 6:51 | 8:51 | :51 | 2:51 |
| 1 | The Hub @ Riverview Mall | 6:53 | :53 | 6:53 | 8:53 | :53 | 2:53 |

**GREEN LINE: EAST BULLHEAD CITY**

| Bus Stop | Location | Monday thru Friday First Bus | Monday thru Friday Hourly Service | Monday thru Friday Last Bus | Saturday First Bus | Saturday Hourly Service | Saturday Last Bus |
|---|---|---|---|---|---|---|---|
| 1 | The Hub @ Riverview Mall | 6:00 | :00 | 6:00 | 8:00 | :00 | 2:00 |
| 2 | *Sierra Vista/Ramar* | 6:04 | :04 | 6:04 | 8:04 | :04 | 2:04 |
| 3 | Rio Vista/Talc Rd. | 6:05 | :05 | 6:05 | 8:05 | :05 | 2:05 |
| 4 | Rio Vista/Toro | 6:06 | :06 | 6:06 | 8:06 | :06 | 2:06 |
| 5 | Arriba Dr./Rio Vista Dr. | 6:08 | :08 | 6:08 | 8:08 | :08 | 2:08 |
| 6 | Gold Rush/Ramar | 6:10 | :10 | 6:10 | 8:10 | :10 | 2:10 |
| 7 | Goldrush Business Ctr. | 6:10 | :10 | 6:10 | 8:10 | :10 | 2:10 |
| 8 | WARMC | 6:18 | :18 | 6:18 | 8:18 | :18 | 2:18 |
| 9 | Desert Foothills/Desert Canyon | 6:25 | :25 | 6:25 | 8:25 | :25 | 2:25 |
| 10 | Canyon Walk Apts. | 6:25 | :25 | 6:25 | 8:25 | :25 | 2:25 |
| 11 | Bullhead Parkway/Landon Dr. | 6:28 | :28 | 6:28 | 8:28 | :28 | 2:28 |
| 12 | Airpark Dr. | 6:29 | :29 | 6:29 | 8:29 | :29 | 2:29 |
| 13 | Canyon Rd. | 6:37 | :37 | 6:37 | 8:37 | :37 | 2:37 |
| 14 | Desert Sky Blvd. | 6:38 | :38 | 6:38 | 8:38 | :38 | 2:38 |
| 15 | Adobe/Canyon Rd. | 6:39 | :39 | 6:39 | 8:39 | :39 | 2:39 |
| 16 | Walmart | 6:46 | :46 | 6:46 | 8:46 | :46 | 2:46 |
| 1 | The Hub @ Riverview Mall | 6:50 | :50 | 6:50 | 8:50 | :50 | 2:50 |

The system includes a total of 74 bus stops, including The Hub facility at Riverview shopping center, which is used by all four routes. The Red line has 18 bus stops, the Blue line has 27 bus stops, the Green line has 17 bus stops, and the Orange line has 14 bus stops. Bus stops and service hours for each route are shown in the tables on page 3.

Currently, BATS do not have a dedicated facility to accommodate its fleet needs, maintenance of vehicles, or area to provide services to customers. The current office of operations of the BATS is located within Bullhead City Hall. In April 2020, a *Site Selection and Environmental Analysis* for a new BATS facility was completed. This study identified a recommended location for the proposed transit center, administrative building and fleet storage at the intersection of Alana's Way/Hoppas Drive within the municipal government center. BATS is currently working to initiate the design phase of this development project and anticipates being shovel ready in Fall/Winter 2022.

**Recommend Transit Facility Site**

## Governance and Organizational Structure

Bullhead City is council-manager form of government. An elected city council serves as the city's primary legislative body and appoints a chief executive officer called a city manager to oversee day-to-day municipal operations, to draft a budget, and to implement and enforce the council's policy and legislative initiatives. Bullhead City is led by a seven-member city council, which is led by the Mayor and Vice-Mayor. The Vice-Mayor title shifts among council members every year to ensure equality among all council members. The Mayor and Council members are elected to four-year terms.

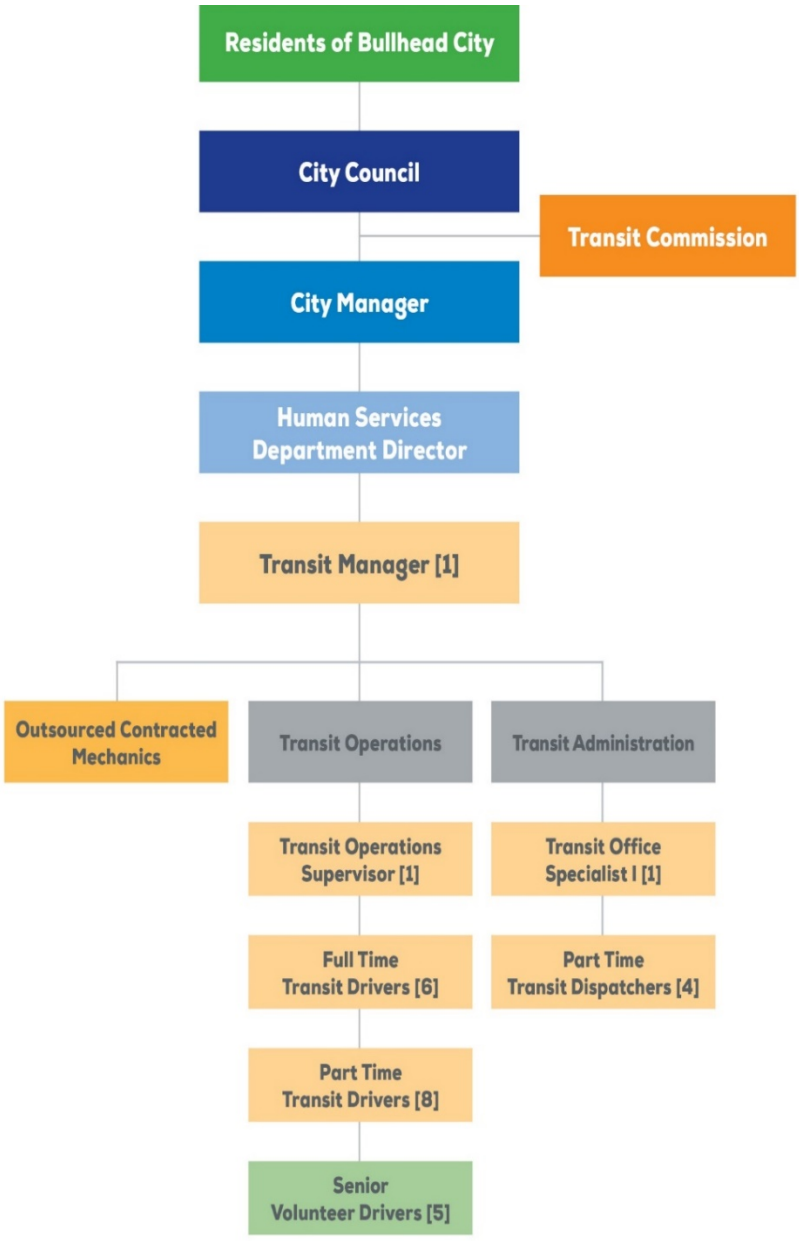
The city includes a Bullhead Area Transit System Commission. The transit commission is a five-member public board that serves as the technical advisory committee for the Bullhead Area Transit System. Commission members are appointed by the City Council. Per the commission by-laws, the commission should include at least one member each representing senior and disabled citizens of the city. Individual terms are for two years. The current members of the Transit Commission are: Gary Shapiro (Chairperson), Jared Gift (Vice Chairperson), Grace Hect, and Gary Ramelot.

Figure 2 provides an illustration of the organization and staffing resources. The number on the organization chart indicates full time equivalent employees in a specific role. The Bullhead Area Transit System is operated under the Human Services Department of the city of Bullhead City. The Transit Manager oversees three key areas: outsourced fleet maintenance, fixed

route/Dial-a-Ride services, and Senior Transportation. The Transit Manager supervises the Transit Operations Supervisor and Office Specialist. The Transit Operation Supervisor oversees all drivers and dispatchers.

Outsourced fleet maintenance is provided by A-1 Fleetsmart. A contract was signed with A-1 Fleetsmart on September 12, 2017. The contract was for three years, with an option for two (2) one-year extensions. A new procurement of this contract is anticipated for the summer on 2022. Currently, minor fleet maintenance is conducted off-site at the city's public works yard and larger repairs are completed at the vendor's shop in Bullhead City. Having fleet maintenance conducted at two sites in inconvenient and introduces logistic inefficiencies for the transit system. Ultimately, all fleet maintenance will be conducted at a new transit facility located in the government complex at the Alana's Way/Hoppas Drive location just northeast of City Hall.

**Figure 2 – Transit Organization Structure**




## Transit Services Provided

BATS provides four fixed route bus lines (Red, Blue, Orange, and Green), complimentary Dial-a-Ride service, and Senior Transportation services utilizing volunteer drivers. Each of these services is described in the following sections.

### Fixed Route Service

Four routes provide serves to Bullhead City. All four of BATS fixed route bus line originate and terminate at The Hub at Riverview Mall. All four of the routes operated in a loop route, meeting back at The Hub each hour. This allows riders an opportunity to transfer buses. As shown in Figure 3, the hours of operation are from 6 a.m. to 7 p.m. Monday through Friday and 8:00 a.m. to 3 p.m. on Saturday. There is no Sunday service.

**Figure 3 – Transit Service Hours**

| | Weekday | | Saturday | |
|---|---|---|---|---|
| Route/Name | Hours | Frequency (minutes) | Hours | Frequency (minutes) |
| **Fixed Route** | | | | |
| Red Line | 6:00am-6:53pm | 60 | 8:00am-2:53pm | 60 |
| Blue Line | 6:00am-6:53pm | 60 | 8:00am-2:53pm | 60 |
| Orange Line | 6:00am-6:51pm | 60 | 8:00am-2:51pm | 60 |
| Green Line | 6:00am-6:50pm | 60 | 8:00am-2:50pm | 60 |

Buses pick-up and drop off passengers only at designated bus stops. All bus stops are signed with a bus stop, schedule placard, and information to use the real time arrival system. Real time bus arrival times can be accessed through a phone call, a text, and via the bullheadtransit.com website. All the BATS buses are wheelchair accessible and are equipped with two bikes that are available on a first come, first served basis.

Bus Stop Sign

There are multiple fare options for the fixed route service. Options are shown below:

- One-way cash fare.....$1.00
- All day pass*.....$4.00
- Discount coupon book*.....$24.00
  *(30 $1.00 coupons – good on fixed route and paratransit)*
- Regular monthly pass.....$48.00
- Senior (60+) monthly pass.....$30.00
- Student (ID required).....$20.00

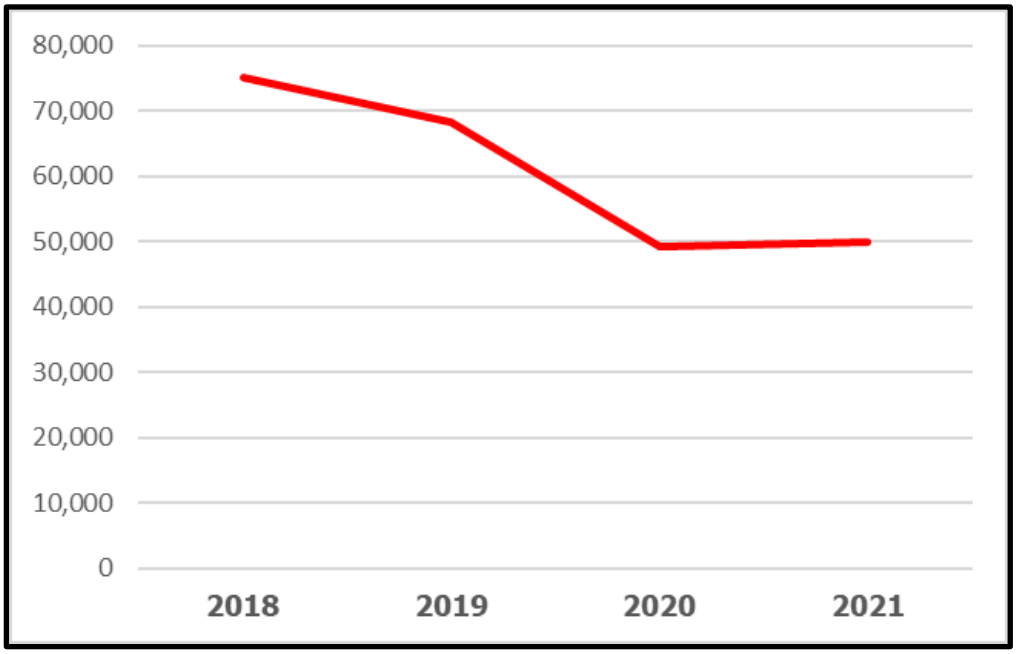
All day passes and coupon books can be purchased on the bus with cash. Children under the age of 2 years old ride free with an adult. Monthly passes may be purchased with cash or credit card from the City Hall Cashier, located in City Hall at 2355 Trane Road, Bullhead City, Arizona.

**Red Line Route**

The Red Line provides service along I-95 (Bullhead City's Main Street) to the north portion of the city. Key destinations on this route include: Safeway, Community Park, Sudden Link Community Center, connections to Greyhound inter-city bus service, the Riverside Boat Dock with connections to Laughlin, and the Municipal complex.

This route has the highest ridership in the system with over 50% of total riders. Ridership totals are provided in Figure 4. Reduced ridership due to COVID-19 is evident in 2020, however, ridership is trending slightly upward in 2021.

**Figure 4 – Red Line Ridership**

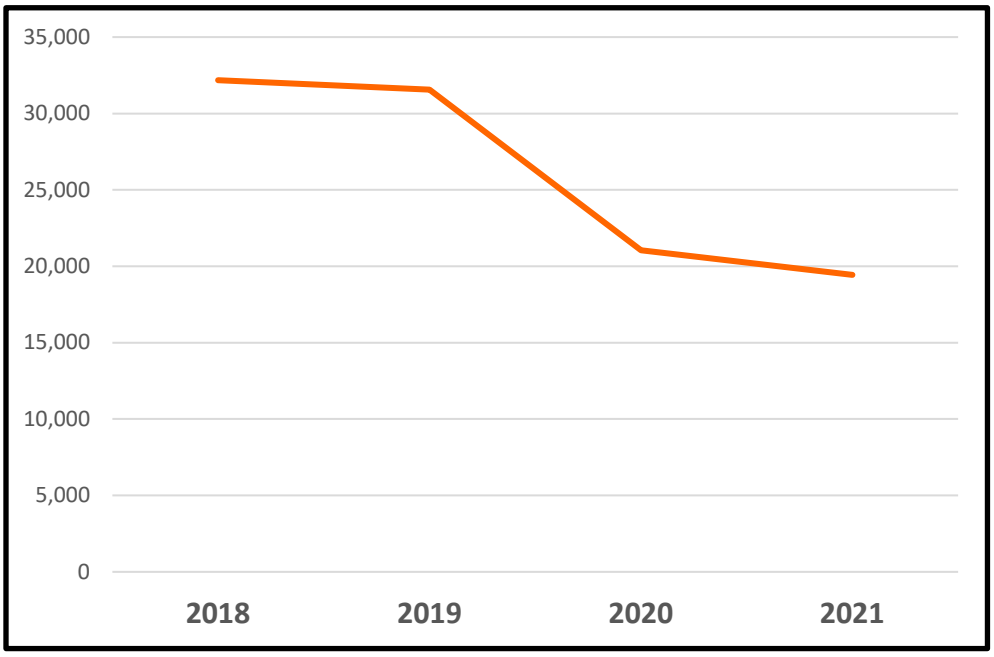



| Year | Ridership |
|---|---|
| 2018 | 75,177 |
| 2019 | 68,267 |
| 2020 | 49,243 |
| 2021 | 50,012 |

**Orange Line Route**

The Orange Line provides service along I-95 (Bullhead City's Main Street) to the south portion of the city. Key destinations on this route include: the Department of Economic Security, Rotary Park, Walmart, Palo Verde Medical Center, Mohave Community College, Mohave Crossroads North, Target/Kohls, and the Mohave walk-in clinic. This route also saw significant ridership losses due to COVID-19, as shown in Figure 5.

**Figure 5 – Orange Line Ridership**

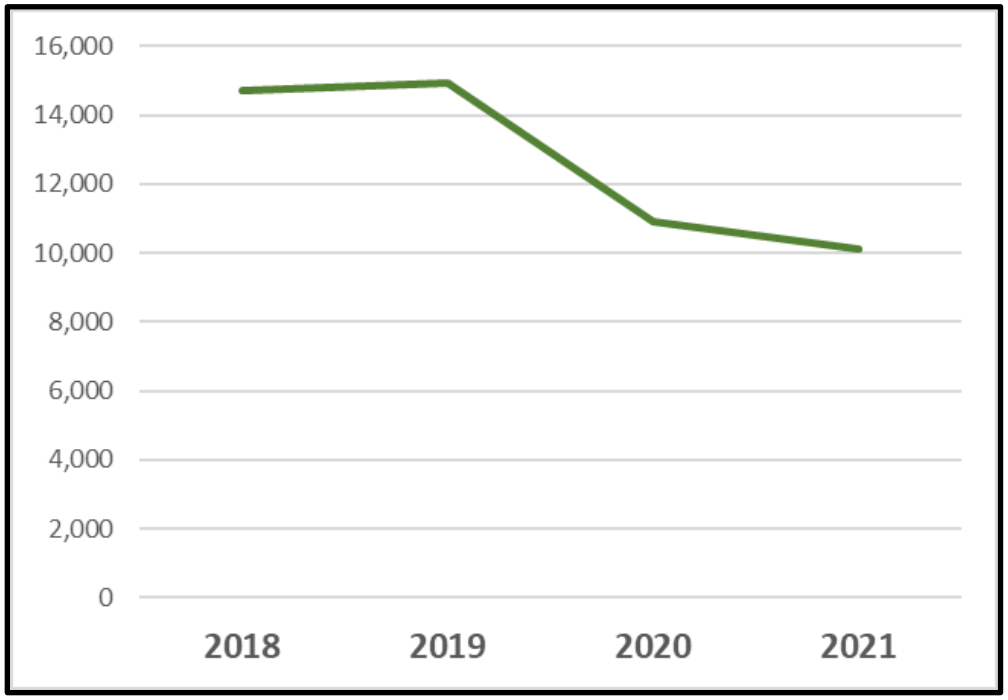



| Year | Ridership |
|---|---|
| 2018 | 32,179 |
| 2019 | 31,560 |
| 2020 | 21,055 |
| 2021 | 19,438 |

**Green Line Route**

The Green Line provides service to the eastern portion of the city with major portions of the route operating on Bullhead Parkway. Large portions of this route have no bus stops. Key destinations on this route include: the Goldrush Apartments and Business Center, the Regional Medical Center, Canyon Walk Apartments, Laughlin/Bullhead International Airport, Joshua Springs Senior Center, Walmart, and the Dialysis Center. Figure 6 illustrates the ridership since 2018. Figure 6 illustrates recent ridership of this route.

**Figure 6 – Green Line Ridership**

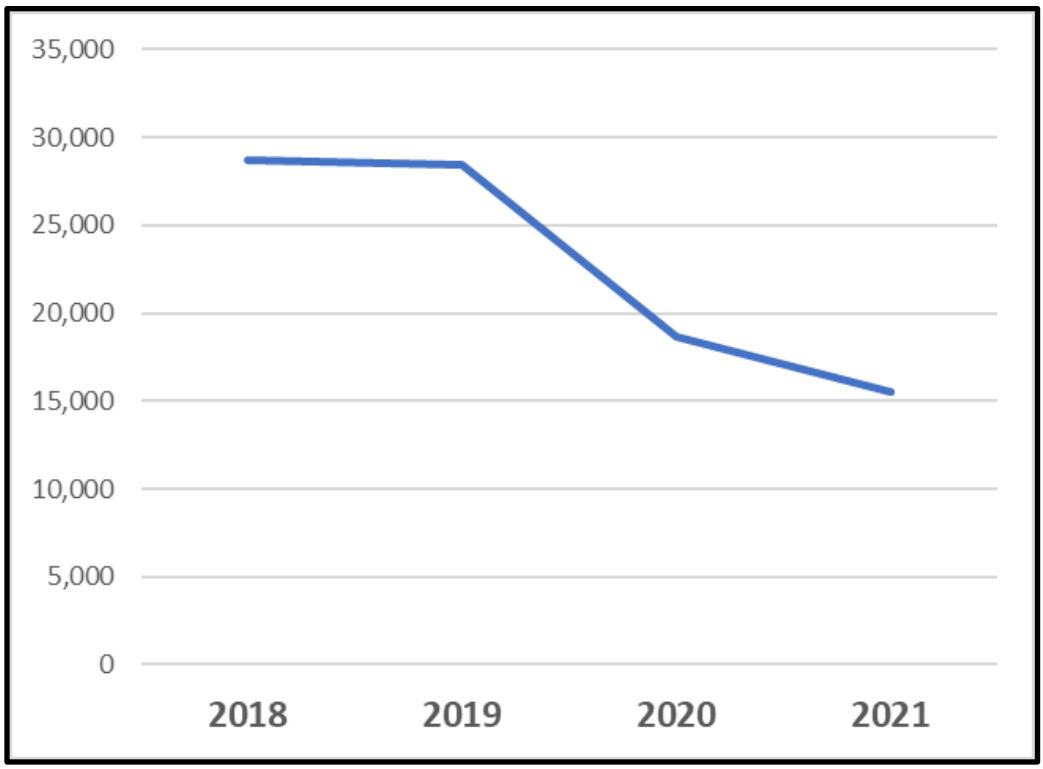



| Year | Ridership |
|---|---|
| 2018 | 14,726 |
| 2019 | 14,910 |
| 2020 | 10,911 |
| 2021 | 10,116 |

**Blue Line Route**

The Blue Line provides service to the western portion of the city. It primarily serves residential neighborhoods traveling in a circular route with a large number of both left and right turns to provide access to several residential streets and bus stops. Key destinations on this route include: the Desert Oasis Medical Center, Mohave County Library, Smith's grocery store, Family Dollar, and the Municipal Complex. Ridership since 2018 is show in Figure 7. Like the other routes, the impacts of COVID-19 were significant in 2020 and 2021.

**Figure 7 – Blue Line Ridership**



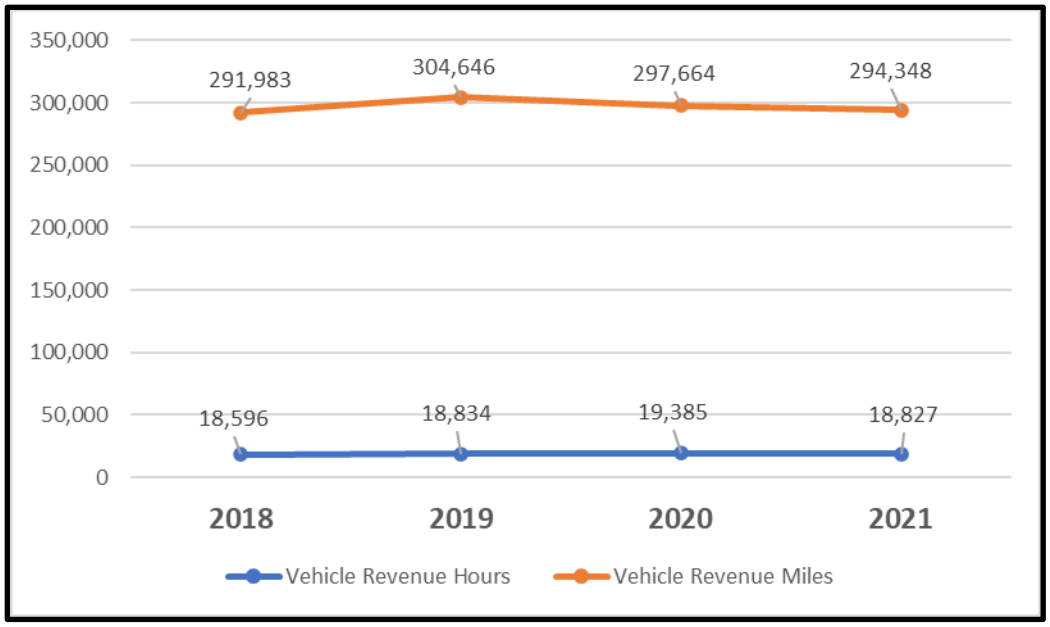

| Year | Ridership |
|---|---|
| 2018 | 28,678 |
| 2019 | 28,457 |
| 2020 | 18,657 |
| 2021 | 15,551 |

### Vehicle Revenue Miles and Vehicle Revenue Hours

BATS has operated the four existing routes as they exist today since 2018. Vehicle revenue miles and vehicle revenue hours have maintained relatively consistent over this time period. Figure 8 provides a summary of these statistics.

Annual (non-revenue service) miles are estimated by calculating the number of annual trips for each vehicle to and from The Hub (where the routes start revenue service) and the public works yard where the transit vehicle are parked each evening. The annual miles of travel to and from the public works yard and The hub is 2,055 miles. The .85-mile trip takes an average of 4 minutes and 15 seconds. This equates to over 170 hours annually.

**Figure 8 – Revenue Miles and Revenue Hours**




### ADA Paratransit Service

ADA Paratransit service, also referred to demand response service, is a door-to-door public transportation service reserved for passengers with mobility limiting disabilities who, due to health reasons, cannot use the fixed route bus service. Passengers of this service must apply for paratransit eligibility and are required to provide medical verification as a part of the application process.

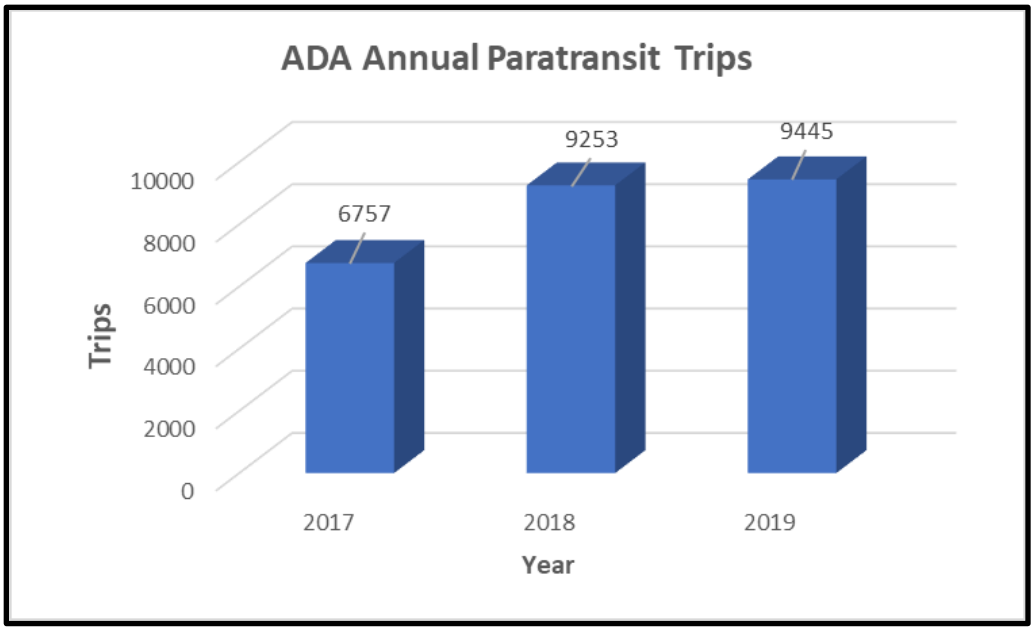
Paratransit service is provided within the Bullhead City limits. This coverage exceeds federal Americans with Disabilities Act (ADA) requirements which requires complementary paratransit service within a three-quarter mile buffer around all fixed-route services. Rides for pre-approved passengers can be scheduled for next-day service or up to two weeks in advance. Paratransit service is offered on weekdays between 6 a.m. and 7 p.m. and on Saturday between 8 a.m. and 3 p.m.

Passengers may schedule rides by calling the BATS dispatch office at (928) 704-2287 or via email at transit3@bullheadcity.com. The dispatch office is open on weekdays between 7:00 a.m. and 6:00 p.m. and on Saturday between 7:00 a.m. to 4:00 p.m. There are multiple fares for the paratransit service. Options are shown below:

- One-Way Fare.....$2.00
- Companion Fare.....$4.00
- Laughlin Connection Fee.....$1.00
- Personal Care Attendant.....FREE
- Coupon Book *(24 $1 coupons)*.....$24.00

In 2019, BATS reported that they provided 9,445 ADA Paratransit trips. This compares to 9,253 trips reported in the 2018 application and 6,757 in the 2016 application. From 2017 to 2019, ADA ridership has increased over 39%. This is a significant increase in service provided by the City. Figure 9 shows these Senior and Disabled Annual trips.

**Figure 9 – ADA Annual Paratransit Trips**

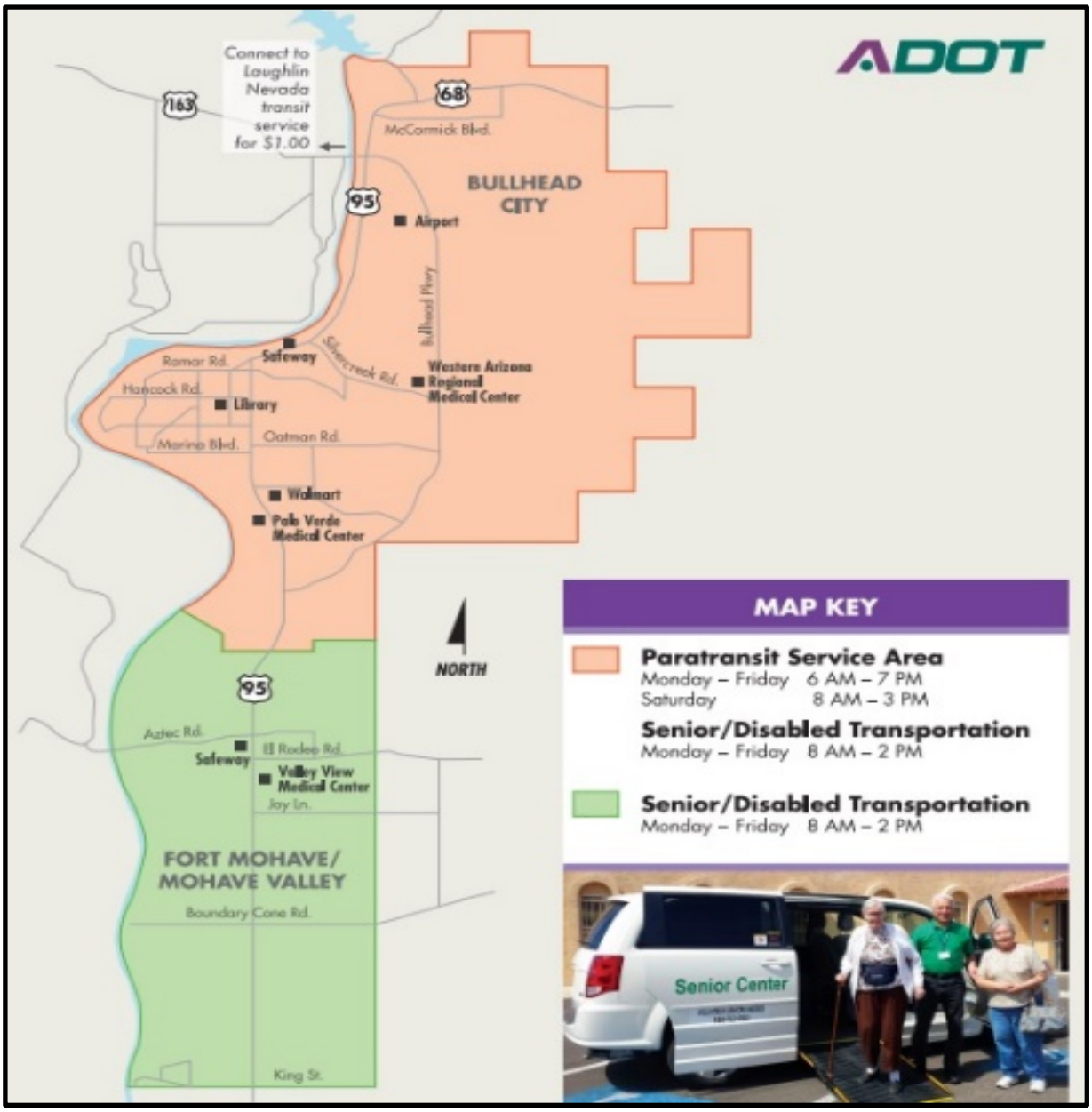



## Senior and Disabled Transportation

BATS also offers senior and disabled transportation to anyone age 60 and over or individuals of any age with a disability. This service exceeds the federal ADA requirements by serving Bullhead City, Fort Mohave, and the Mohave Valley. It uses volunteer drivers and is designed to encourage independence, enhanced quality of life, and social interaction for the elderly and disabled. Qualified volunteer drivers help passengers that generally require assistance with mobility. Primary destinations include dialysis, physician offices, hospital and other medical facilities, pharmacies, post office, shopping centers, and the senior nutrition center. This service is available on weekdays 8:00 a.m. to 2:00 p.m.

This service has two designated zones and corresponding fares. Figure 10 – Senior and Disabled Service Zones, provides a map of the Orange and Green Zones. Orange Zone one-way fares are $2.00 and one-way fares for the Green Zone are $5.00.

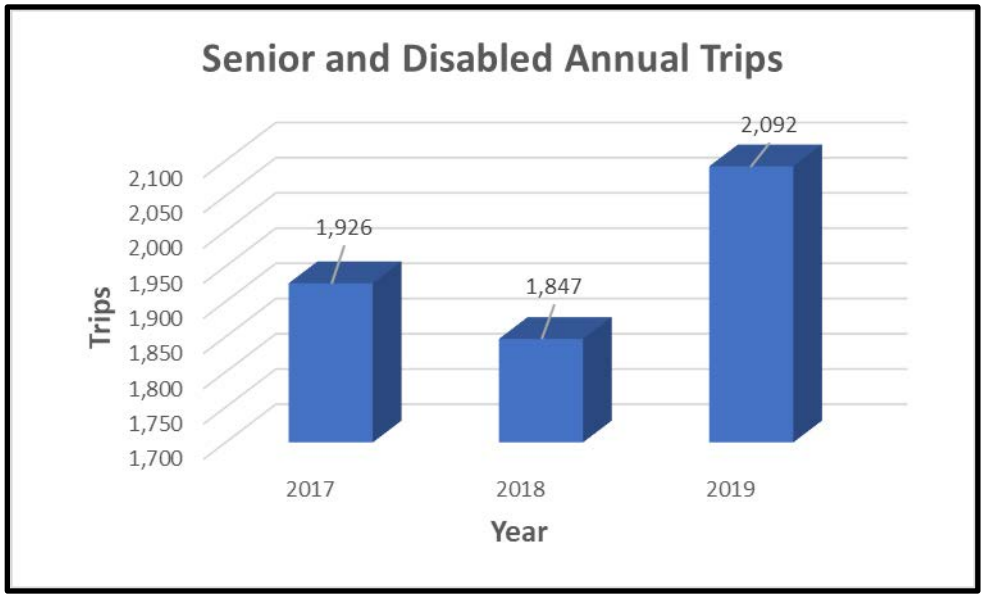
**Figure 10 – Senior and Disables Service Zones**



This service has two designated zones and corresponding fares. Figure 10 – Senior and Disabled Service Zones, provides a map of the Orange and Green Zones. Orange Zone one-way fares are $2.00 and one-way fares for the Green Zone are $5.00.

Senior and disabled rider annual trips reported in the 2017, 2018, and 2019 are shown below in Figure 11.

**Figure 11 – Senior and Disabled Annual Trips**




### Other Transportation Service Providers

Additional transportation providers provide a range of transport services that are available in the area. Silver Rider is the transit service operated in the neighboring city of Laughlin and Kingman Area Regional Transit (KART) operates in Kingman, Arizona. The Fort Mohave Indian Tribe also provides transportation services for its members. Inter-city transportation is provided by Greyhound with a bus stop near the airport.

Additional individual transportation providers include:

- New Horizons Disability Empowerment Center
- Personal Care Transportation
- Time Call Taxi
- Desert Cab Company
- AAA Cab Services, Inc.
- Statewide Express Inc.
- Tri-State Shuttle
- Stardust Limousine, Inc.
- River Valley Senior/Transportation Program
- Com Trans
- Falcon Taxi LLC
- Lucky Cab Company of NV
- Rebel Cab Company
- Havasu Mobility
- A Cactus Taxi
- Laughlin Transit, Inc.

The Transportation Network Companies (TNC) of Uber and Lyft are also available in Bullhead City. However, service is based upon driver availability. These ride-hailing services are not always available every day, at every hour of the day.

## Overall Expenditures and Budget Overview

Understanding the recent history of BATS expenditures provides a foundation for understanding costs and needs to operate the transit system. Figure 12 shows the FY2018 and FY2019 Expenditures and FY2020 Budget Estimate. The Bullhead Area Transit System receives a significant portion of federal funding to operate the transit system. For capital investments within the 5311 Program (formula funds for rural areas), only 10% of total costs are provided locally by the City. Other capital investments require a 20% local match. The local share of administrative costs is 20% and the local operating match is 42%. In other words, 58% of transit operations cost are funded by the federal government.

**Figure 12 – Transit Expenditures & Budget Estimate**

| | FY18 Actual | FY19 Actual | FY20 Budget Estimate |
|---|---|---|---|
| **SENIOR TRANSPORTATION** | | | |
| Personnel Costs | $62,822 | $66,208 | $62,726 |
| Services and Other Charges | $12,627 | $11,453 | $14,312 |
| Supplies | $3,273 | $3,764 | $4,539 |
| **Sub-Total** | **$78,722** | **$81,425** | **$81,577** |
| **BULLHEAD AREA TRANSIT SYSTEM** | | | |
| Personnel Costs | $682,323 | $733,559 | $756,286 |
| Services and Other Charges | $281,060 | $278,837 | $327,605 |
| Supplies | $103,828 | $100,829 | $154,813 |
| Property | $8,393 | $11,489 | $6,238 |
| Capital Outlay | $0 | $498 | $0 |
| **Sub-Total** | **$1,075,604** | **$1,125,212** | **$1,244,942** |
| **TOTAL** | **$1,154,326** | **$1,206,637** | **$1,326,519** |