

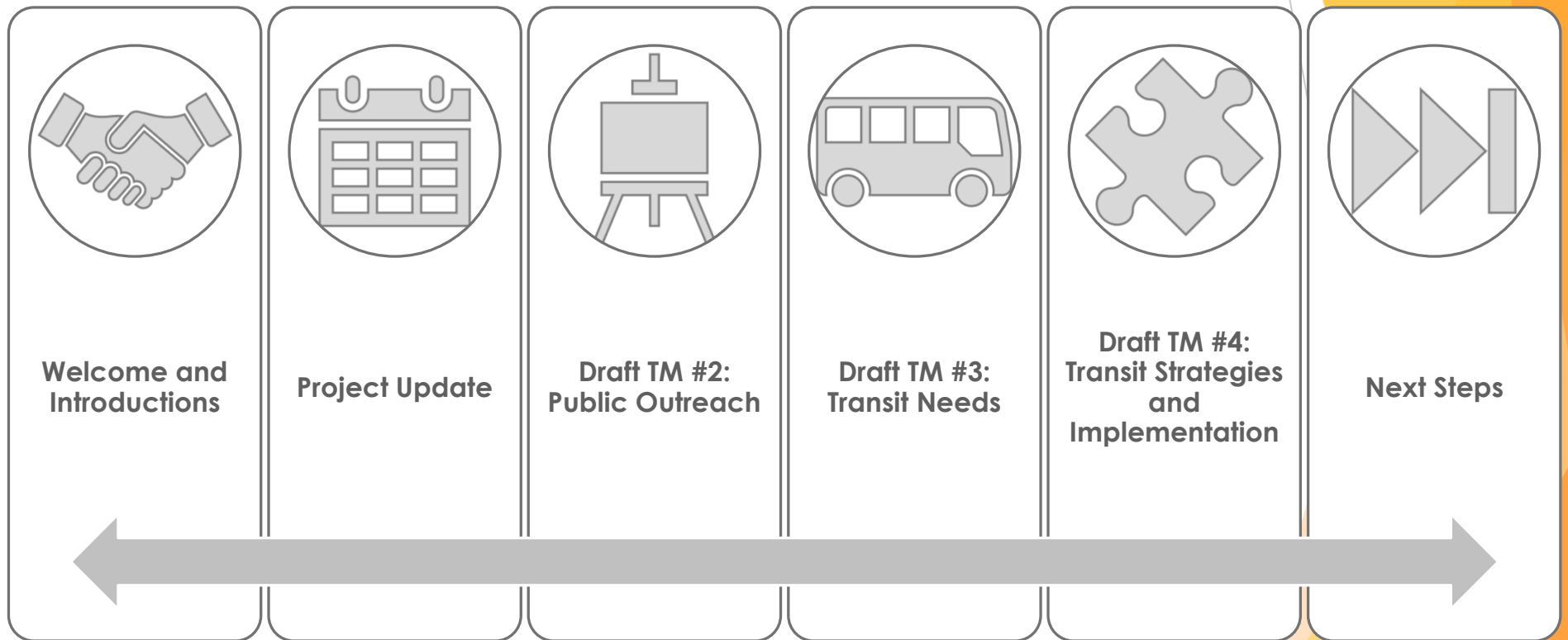


# Harney County Coordinated Transportation Plan

Technical Advisory Committee (TAC) Meeting #2

September 12, 2022

# Meeting Agenda



# Welcome and Introductions



# Project Update

	Apr	May	June	July	Aug	<span style="border: 2px solid orange; padding: 2px;">Sep</span>	Oct	Nov	Dec
<b>Project Management</b>	Kick-Off			TAC #1		TAC #2	TAC #3		
<b>Public Workshops</b>				#1			#2		
<b>Stakeholder Interviews</b>									
<b>Tech Memo #1: Existing Conditions &amp; Demographics</b>				Draft/ Final					
<b>Tech Memo #2: Public Outreach Summary</b>						Draft/ Final			
<b>Tech Memo #3: Transit Needs</b>						Draft/ Final			
<b>Tech Memo #4: Transit Strategies</b>						Draft/ Final			
<b>Draft Plan</b>							Draft/ Revised		
<b>Adoption</b>									



# Draft Tech Memo #2: Public Outreach

## Public Outreach

### ▶ Pop-Up Events

- Monday, July 11
- Harney District Hospital, Safeway, and Thriftway
- Poster boards with project information and questions about transit needs
- Multiple participants

### ▶ Meal Days Survey

- Tuesday, July 12
- Lunch at Harney Hub
- Survey with content from Pop-Up Events
- 13 participants

### ▶ Online Survey

- Monday, July 11 to Monday, July 18
- Online version of Meal Days Survey
- 1 participant



# Draft Tech Memo #2: Public Outreach

## Stakeholder Interviews

- ▶ Ashley Manor
- ▶ The Aspens
- ▶ Burns Veterans Clinic
- ▶ Burns Paiute Tribe (Social Services, Tribal Housing, and Wadatika Health Center)
- ▶ Department of Human Services (DHS) (Child Welfare, Adults and People with Disabilities, and Self Sufficiency)
- ▶ Early Childhood Center
- ▶ Harney County Health District
- ▶ Greater Oregon Behavior Health, Inc. (GOBHI)
- ▶ Symmetry Care, Inc.



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# Draft Tech Memo #3: Transit Needs

- ▶ Services
- ▶ Facilities
- ▶ Vehicle Fleet
- ▶ Information & Technology
- ▶ Operations
- ▶ Coordination





# Draft Tech Memo #3: Transit Needs

## Service Needs

### ▶ Demand Response

- Affordable/accessible service for communities outside of Burns/Hines
- Free/reduced fare for riders with fixed/very low income and aged K-12
- Extended service hours on Sunday
- Special trips to Medford/White City and/or Portland

### ▶ Burns/Hines Deviated Fixed-Route

- Coverage to west Hines/east Burns
- Continued affordable/free service
- Free service coverage beyond Airport Lane
- Reduced headways on weekdays
- New stops at the Library, Erickson's (westbound), and Apple Peddler/Dollar Tree (eastbound)



# Draft Tech Memo #3: Transit Needs

## Service Needs

- ▶ **Burns/Hines Deviated Fixed-Route (Continued)**
  - Extended weekday and weekend service hours
  - Sunday service
- ▶ **Bend/Redmond Deviated Fixed-Route**
  - Continued affordable/free service
  - Weekend service (if no longer covered by Eastern POINT)
  - Coordinated scheduling between medical trips and other riders



# Draft Tech Memo #3: Transit Needs

## Facility Needs

### ▶ Bus Barn

- Expanded facility for growing vehicle fleet and future service needs

### ▶ Burns/Hines Deviated Fixed-Route Bus Stops

- Benches at all stops
- Shelters at key bus stops

## Vehicle Fleet Needs

- ▶ Expanded fleet of right-sized vehicles
- ▶ Bus maintenance
- ▶ Fuel efficient and/or alternative fuel source buses
- ▶ Bike racks on all vehicles



# Draft Tech Memo #3: Transit Needs

## Information & Technology Needs

- ▶ Increased/up-to-date advertisement/marketing about available services
- ▶ Increased information about all amenities
- ▶ Information on connections to other providers/available services
- ▶ Minimized last-minute reservations/secured subscriptions for routine riders
- ▶ Ongoing integration of existing technology

## Operations Needs

- ▶ Increased levels of funding to support existing operations and expanding services and vehicle fleet



# Draft Tech Memo #3: Transit Needs

## Coordination Needs

### ▶ Burns Paiute Tribal Transit

- Harney Hub Transit riders can use Tribal Transit Service
- Tribe provides 7 weekday round trips morning/early afternoon between reservation and Burns

### ▶ Grant County People Mover

- Identify possible service gaps / discuss how services might be better coordinated
- People mover provides 2-3 round trips per month between Grant County and Burns/Hines

### ▶ Veterans Clinic

- Coordinate on VA trips to Boise

### ▶ Eastern POINT

- Coordinate on whether weekend service will return / whether the gap should be filled



# Draft Tech Memo #3: Transit Needs

## Coordination Needs

- ▶ **Greater Oregon Behavioral Health, Inc. (GOBHI)**
  - Continue coordinating on non-emergency medical transportation (NEMT) rides
- ▶ **Businesses that have employees who use services**
- ▶ **Transit providers that connect in Bend/Redmond**
  - Cascades East Transit (CET)
  - Eastern POINT
  - Central Oregon Breeze
  - Greyhound
  - Amtrak
  - Pacific Crest Bus Lines



# Draft Tech Memo #4: Transit Strategies and Implementation

## Service Strategies & Implementation: Demand Response

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Maintain existing services	N/A	\$\$\$	Easy	High	Ongoing
No fare for trips within 10 miles of Burns/Hines	N/A	\$	Easy	Medium	Short-Term / Ongoing
Reduced fare for long-distance trips	N/A	\$\$\$	Easy	Low	Long-Term / Ongoing
Reduced fare for riders with fixed / very low income	N/A	\$\$	Difficult	Medium	Long-Term / Ongoing
Reduced fare for preschoolers / students without school bus service (and without access to DFR service)	N/A	\$\$	Easy	Medium	Mid-Term / Ongoing
Extended Sunday service hours	N/A	\$\$	Moderate	Low	Long-Term / Ongoing
Continued encouragement for subscription service	N/A	N/A	Easy	Medium	Ongoing
Reduced fare for medical patients with regular critical appointments in Bend / Redmond; increased coordination with GOBHI to get fare covered	N/A	\$\$\$	Moderate	Medium	Long-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years



# Draft Tech Memo #4: Transit Strategies and Implementation

## Service Strategies & Implementation: Burns/Hines Deviated Fixed-Route

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Maintain existing services	N/A	\$\$	Easy	High	Ongoing
No deviation fee for students	N/A	\$\$	Easy	Low	Short-Term / Ongoing
Expanded service coverage to east Burns / west Hines	N/A	\$\$	Moderate	Medium	Mid-Term / Ongoing
Free service for all riders (continued)	N/A	\$\$	Easy	High	Ongoing
Reduced weekday headways with two buses operating route	N/A	\$\$\$	Moderate	Medium	Long-Term / Ongoing
New stops; evaluate regularly	N/A	\$\$	Moderate	Medium	Mid-Term / Ongoing
Extended weekday service hours (continued service to BPT bus stops)	N/A	\$\$	Moderate	Low	Long-Term / Ongoing
Extend weekend service hours (include BPT bus stops)	N/A	\$\$	Moderate	Low	Long-Term / Ongoing
Add Sunday service (include BPT bus stops)	N/A	\$\$	Moderate	Low	Long-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years





# Draft Tech Memo #4: Transit Strategies and Implementation

## Service Strategies & Implementation: Bend/Redmond Deviated Fixed-Route

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Maintain existing services	N/A	\$	Easy	High	Ongoing
Free service to Bend / Redmond (continued)	N/A	\$\$	Easy	High	Ongoing
Weekly Saturday service to Bend / Redmond (if Eastern POINT service doesn't return – see Coordination Strategies)	N/A	\$\$	Difficult	Medium	Long-Term / Ongoing
Continued encouragement for riders to acquire subscription service	N/A	N/A	Easy	Medium	Ongoing
Evaluate need for (free) deviated fixed-route service to southern county to offset demand response operating cost (consider alternating service days with Bend / Redmond service)	N/A	\$\$\$	Difficult	Low	Long-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years



# Draft Tech Memo #4: Transit Strategies and Implementation

## Vehicle Fleet Strategies & Implementation

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Replace vehicles as needed (consider alternative fuel sources/fuel efficient options, including electric)	\$\$\$	\$	Moderate	High	Short-Term / Ongoing
Purchase additional vehicles / expand fleet (consider alternative fuel sources/fuel efficient options, including electric)	\$\$	\$	Moderate	High	Mid-Term / Ongoing
Continue using Fleetio technology to track and keep up with bus maintenance	N/A	\$	Easy	High	Ongoing
Add bike racks to remaining fleet with no racks and to new buses that are purchased for fleet expansion	\$	\$	Easy	High	Short-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years



# Draft Tech Memo #4: Transit Strategies and Implementation

## Facilities Strategies & Implementation

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Expanded bus barn facility (consider electric charging capabilities)	\$\$\$	\$	Difficult	Medium	Long-Term / Ongoing
Benches at all Burns / Hines Deviated Fixed-Route bus stops	\$	\$	Moderate	High	Short-Term / Ongoing
Shelters at key bus stops along Burns / Hines Deviated Fixed Route	\$\$	\$	Difficult	Medium	Mid-Term / Ongoing
Enhanced bus stop or mobility hub	-\$\$\$\$	\$	Difficult	Low	Long-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years

# Draft Tech Memo #4: Transit Strategies and Implementation

## Information & Technology Strategies & Implementation

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Provide schedules / route maps at bus stops and businesses and on website	\$	\$	Moderate	High	Short-Term / Ongoing
Keep information on services up to date (e.g., update brochures each time something changes)	N/A	\$	Easy	High	Ongoing
Advertise on brochures / website about all available services in county	\$	\$	Moderate	Medium	Short-Term / Ongoing
Enhance web design of website / make user-friendly	\$\$	\$	Moderate	Low	Long-Term / Ongoing
Attend select community events with a booth and/or transit vehicle to help spread word of services	N/A	\$	Moderate	Low	Ongoing
Provide regular news releases to local media (radio and/or print if available) to inform public about changes (e.g., new vehicles, new services, etc.)	N/A	\$\$	Easy	Medium	Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years



# Draft Tech Memo #4: Transit Strategies and Implementation

## Information & Technology Strategies & Implementation

Strategies	Initial Cost	Ongoing Cost	Ease of Implementation	Level of Need	Timeframe
Advertise free fixed-route service in Burns/Hines to riders aged K-12 to capture those who live within walking distance of the route (consider coordinating with schools/providing flyers)	N/A	\$	Moderate	Medium	Ongoing
Enhance Harney Hub Transit branding at bus stops and on buses	\$\$	\$	Moderate	Medium	Mid-Term / Ongoing
Consider investigating smart phone applications for riders that are compatible with Easy Rides	N/A	\$	Difficult	Low	Long-Term / Ongoing
Consider investigating other Easy Rides capabilities that can improve operations	N/A	\$	Moderate	Low	Long-Term / Ongoing

Short-Term: 0-1 Years  
 Mid-Term: 2-3 Years  
 Long-Term: 4-5+ Years



# Draft Tech Memo #4: Transit Strategies and Implementation

## Operations Strategies (Additional Funding Sources)

- ▶ FTA Discretionary Buses and Bus Facilities Infrastructure Investment Program 5339(b)
- ▶ FTA Discretionary Low or no Emission Program 5339(c)
- ▶ 5339 Bus and Bus Facilities Discretionary Program
- ▶ STBG Discretionary Bus Replacement Program
- ▶ Section 5304 Statewide Transportation Planning Grant Program
- ▶ National Center for Mobility Management Ready-to-Launch Grants
- ▶ Transportation Growth Management (TGM) Program
- ▶ Technical Assistance Program Scholarships



# Draft Tech Memo #4: Transit Strategies and Implementation

## Coordination Strategies

- ▶ Improve public awareness that Burns Paiute Tribal Transit service is available to all (not just Tribal members) – see Information & Technology strategies
- ▶ Identify possible service gaps / discuss how services might be better coordinated with Grant County People Mover
- ▶ Coordinate with Veterans Clinic on VA trips to Boise
- ▶ Coordinate with Eastern POINT on whether weekend service will return / whether the gap should be filled
- ▶ Continue coordinating with GOBHI on non-emergency medical transportation (NEMT) rides
- ▶ Coordinate with transit and human services transportation providers that connect between Bend/Redmond and other regions of the state
- ▶ Coordinate with businesses that have employees who use services



# Next Steps

1. Provide feedback on Draft TM #2-4 to County by Monday, September 19
2. Review upcoming Draft Coordinated Transportation Plan
3. Participate in TAC Meeting #3 in October to discuss Draft Coordinated Transportation Plan

